



Australasian timber flooring association

Local professionals, world-class standards

Assessing Timber Floor Performance Course Registration

About Assessing Timber Floor Performance Course

Who is this two-day course for?

When working with timber floors we find that many from the industry are requested to assess client concerns. It may be the manufacturer, flooring supplier, installer or sander and polisher who is called in to look at the flooring concern. A meeting is held on site but because the parties are unsure as to how to assess the problem or its severity, the matter is not resolved, and a 'wait and see' approach is often taken. The owner is left with the problem, not sure if they are being 'palmed off', and not satisfied with the outcome. Does this sound familiar?

Would it not be better to walk onto a jobsite with confidence and be able to assess the floor and the severity of the problem with more certainty and then provide valuable advice to your customers, providing them with a sense of your professionalism and genuine concern for the floor they have invested in.

This course will assist in providing these skills, as well as considering ways to approach customers. The workshop gives participants the opportunity to share and discuss experiences, and just as importantly listen and learn from the experiences of others. The workshop provides fundamental information on the characteristics and performance of various flooring products; solid, bamboo, engineered and laminate. Understanding the product and how it behaves in different environments is essential to being able to diagnose problems and then being able to offer a path where the client can be satisfied and pleased with their floor.

The intent of the course is not only to provide you with a sound understanding of the behaviour of the different flooring products but importantly the practicalities of taking measurements correctly and then correctly interpreting what they mean. The workshop includes a series of examples that will provide practical 'know how' on taking measurements, using and understanding measurement equipment (including timber and concrete moisture measurement) and also how to assess the likes of sub-floors, whether this be joists, particleboard or a concrete slab.

If you get called to a problem job, the client wants to know what the problem is, what caused it, and how it is going to be fixed. Are you able to confidently provide them with this?

The course is ideally suited to technical and sales personnel, insurance assessors, regulatory agencies, installers of solid, engineered, bamboo and laminate flooring, manufacturers, flooring suppliers, sanders and finishers, floor inspectors. Irrespective of whether you have been in the industry for a short period or for some time, there is always vital information we can learn.

Delivery

The lead instructor is the ATFA's nationally respected Technical Manager David Hayward who holds a Certificate IV Workplace Trainer and Assessor Qualification. He has worked with timber in a production, assessment or training capacity for more than 30 years and few share his breadth of knowledge on timber floors

Course Outline

The areas that the workshop will cover is as follows:

DAY 1

1. Wood – Water relationship
2. Environmental influences
3. Flooring manufacture
4. Product types and their differences
5. Timber subfloor assessment
6. Concrete subfloor assessment
7. Acclimatisation
8. Fixing solid flooring

DAY 2

- Refresher quiz from Day 1
9. Assessing timber moisture
 10. Assessing concrete moisture
 11. Solid timber performance concerns
 12. Engineered and laminate concerns
 13. Sanding, coating and appearance concerns
 14. Floor measurements
 15. The inspection process and reporting
 16. Case studies

Venues

Dates and Locations* (please tick locations you are registering for)

9th & 10th October 2019, Auckland NZ – venue to be advised.

Course duration Starts 9am Ends 4pm **Minimum numbers are required*

Registration ATFP19 – Fax to 1300 36 1793

Which location will you be attending: Auckland

Name:

Company Name:

Phone: Mobile:

Address:

Email: ATFA Member (tick for yes)

Additional Names

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Course Investment

Standard payment for ATFA Member \$945pp NZD number attending

Please note, if not a member, membership fees of \$550.00 NZD for contractors and \$770.00 NZD for industry partners is also required:

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Investment includes morning tea, lunch and afternoon tea and comprehensive course materials.

I agree to the Course terms and conditions and will pay by:

Cheque Credit Card (1.3% surcharge applies) Electronic Transfer

Signed: Date:/...../.....

Payment

Please attach your payment with this registration form.

Methods of payment are:

Electronic bank deposit to the ANZ Bank (acc name: Australian Timber Flooring Association Limited acc details: BSB 06-0921-0131937-00).

Fax confirmation to 1300 36 1793

Credit card payments can be made by **phoning ATFA on 1300 36 1693** or completing the section on the next page. A 1.3% surcharge applies to Visa, MasterCard and Amex.

Amount \$ _____ Name on card _____

Card No _____/_____/_____/_____ Expiry ____/____

CVC (last 3 numbers on reverse) _____ Signature _____

Cheques should be made payable to:

Australian Timber Flooring Association Limited (Please write name in full)

Posted to **ATFA 11 Oleander Ave Shelly Beach Qld 4551**

Refund Policy

Refunds will only be provided where a participant/s withdraws 14 days prior to the course being conducted, or if the course is cancelled or postponed.

Please note: If you are attending this course from interstate of the location, please contact the ATFA office (1300 36 1693) before confirming any travel arrangements. ATFA bears no responsibility for travel costs incurred due to cancelled or postponed workshops or events.